



**Minutes of Nevada LIVE IICMVA Task Force Teleconference
Held on September 23, 2009
MVIT Conference Room**

PRESENT: Sondra Baker – DMV MVIT, Bernadette Nieto – DMV R&D, Allison Wall – DMV IVP, Martha Barnes – DMV CSD, Mani – DMV - MVIT

CONFERENCE CALL PARTICIPANTS: Gerald Piechocki – Foremost Insurance, Cathy Vollmer - Farmers Insurance, Julie Nelson – Farmers Insurance, Chad Sailer – State Farm Insurance, Angela Miller – State Farm Insurance, Arielle Brath – Sentry Insurance, John Cruz – ISO, Kathy Hall – CHUB, Becky Ryan – GMAC, Brad Deluka – Horace Mann Insurance, Laura Gore – Coast National, Kathy Moorhouse – Horace Mann Insurance, Gena Miller – Progressive Insurance, Marianne Allard – Travelers Insurance, Kristen Martin – Progressive, Michele Hendy – Ivans, Dino Losacco – Allstate Insurance, Paul Deforge – USAA, Duncan – GEICO, Steve Eddy – Permanent General Insurance, Spence – Permanent General Insurance, Jay Vitsorek – 21st Century Insurance, Caroline Crinite – 21st Century Insurance, Kirsten Mullen – Foremost Insurance, Lisa Henry – Progressive, Greg Trusdale – Allstate Insurance, Doug Traeger - USAA

Nevada LIVE status updates:

- Draft Regulations and the Workshop Notice have been posted on the Nevada LIVE web site. The regulation workshop is October 5th, 2009 at 10:00 am at the Carson City DMV in the Director's Conference Room. We will videoconference to the West Flamingo DMV Conference Room in Las Vegas. If you have questions or comments please submit in writing to Bernadette Nieto – Research & Development, 555 Wright Way, Carson City NV 89711.
- The Administrative Authorization form has been revised and is posted on the Nevada LIVE web site. Each insurance company needs to submit a new form. We will determine from this form if your company will be a Group A, B, or C Company. Please return the forms by October 15th. Please note if you are changing any current information up to February 2010 please use the old form.

The Department will be asking web service companies when we set you up how we can validate insurance coverage older than six months.

Marianne Allard – Travelers:

- Are you submitting verification dates that are older than six months?

Bernadette Nieto – DMV:

- We will if we have an incident that occurred before you moved to web services.

Chad Sailer – State Farm Insurance:

- The web service is built as an event based system, so usually an event is what causes a request whether it is registration or being pulled over by an officer. So if someone comes into the DMV today you would send in a request today to see if there is coverage. We as insurance agents are curious as to why you would query back six months?

Doreen Rigsby – DMV:

- We are already verifying coverage. When we go live February we are going to have postcards out there to customers that may go back further than 6 months. When we start live with the web services how are we going to verify if it's not in your database?

Chad Sailer – State Farm Insurance:

- It sounds like it's more in the transitional period.

Mani – DMV:

- Yes. This is only during the transitional period.

Chad Sailer – State Farm Insurance:

- For State Farm this is not a problem. When we query our policy holder database we can go back several years.

Duncan – GEICO:

- GEICO is the same way. We'll just use the date you have and verify it was valid on that date.

Task Force Participant:

- What are you considering the transitional period and how long is it?

Mani – DMV:

- Six to seven months.

Motor Vehicle Information Technology (MVIT) updates:

Mani – DMV:

- We are making progress on internal processes. There has been a delay in the progress of Secure Web services. We are also working on the process of Secure FTP for Group B companies. We hope to have a document published and on the web site for Secure FTP within the next couple of weeks. We hope to have the Secure Web service issues resolved by the next conference call.

Question and Answer Period:

John Cruz – ISO:

- In the letter sent out on September 14th it does indicate that your current reporting method of records using tapes, cartridges, CD's etc. will not be accepted after February 1, 2010. After this date everyone has to be on the new program, is that correct?

Bernadette Nieto – DMV:

- Yes.

Doreen Rigsby – DMV:

- What we're looking at is some companies may not be ready for web services but we may set them up for Secure FTP. Companies with less than 500 vehicles we'll set them up on the excel spreadsheet then we'll move you up to web services when you go live.

Jerry Piechocki – Foremost Insurance:

- If I was to move into the state of Nevada and I have a Foremost insurance policy written in Michigan, and I come into the DMV to register my vehicle am I going to be denied registration because I have a Michigan insurance certificate?

Bernadette Nieto – DMV:

- Today no. The technician will inform you to get Nevada insurance within 7 days. Beginning February 1st if you don't have proof of Nevada insurance you will be denied registration.

Jerry Piechocki – Foremost Insurance:

- Will only the people that have registered vehicles in Nevada be queried?

Doreen Rigsby – DMV:

- Correct.

Paul Deforge – USAA:

- Concerning your registration process, we have a lot of military as part of our Book of Business. We understand there is an exception for military. I want to make sure that is still going to be carried over with the new process.

Doreen Rigsby – DMV:

- If their home of record is Nevada and they are out of state we have a way of resolving that. If their home of record is Utah or Texas or any other state and they come in to register for a Nevada registration we would require Nevada insurance. If it is home of record we resolve.

Paul Deforge – USAA

- I'm not sure that's what we understand. Most of the time active duty military could be anywhere in the country. They wouldn't necessarily retain registration in Nevada. He could move around the country and he could maintain it in Nevada and move to Texas as an example. You are saying the insured would have to have a home record in Nevada to have your exceptions?

Doreen Rigsby – DMV:

- If they have a home of record in Utah and they purchase a vehicle in Nevada they usually send the paperwork to Utah to get the Utah plate. It wouldn't even fall into our system. If they purchase a vehicle in Nevada and choose to register it in Nevada we would look to see if it is the home state before we accept an out of state policy.

Paul Deforge – USAA:

- To clarify this one more time, as long as I'm active duty military I do not have to register my vehicle in Nevada if my home of record is in a different state. I can register it in my home state therefore not requiring a Nevada policy?

Doreen Rigsby – DMV:

- Correct

Martha Barnes – DMV:

- The minute you put Nevada plates on it we're going to put you in the system and we want you to have Nevada insurance.

Michele Hendy – Ivans:

- If we receive a request on web services and we can locate the policy and the VIN but it's not a Nevada policy what confirmed or unconfirmed response message will we receive? There is an unconfirmed reason code and we are trying to match it to the reason codes.

Doreen Rigsby – DMV:

- Is there a code available for that?

Duncan – GEICO:

- No. You might think about returning no coverage because there is no coverage for Nevada at that time.

Sondra Baker – DMV:

- We will suggest to IICMVA that they include this in their next update of reason codes since it doesn't exist right now.

Next meeting: October 7th, 2009 10:00 a.m. Pacific Standard Time

Please Note:

Please check each agenda for the PIN code for teleconference calls as they change for each meeting.

Adjournment: 10:20

Recording:G:\Research & Development\Vehicle Programs\Nevada_LIVE\Agendas and Minutes\Recording Nevada LIVE IICMVA Task force Teleconference 9_23_09DS400586.wav