



**Minutes of Nevada LIVE IICMVA Task Force Teleconference  
Held on August 12, 2009  
Director's Conference Room**

**PRESENT:** Terri Carter - DMV-R&D, Doreen Rigsby - DMV-CSD-IVP, Sondra Baker – DMV-MVIT, Mani DMV-MVIT, Andy McCool – DMV-R&D

**CONFERENCE CALL PARTICIPANTS:** Gerald Piechocki – Foremost Insurance, Marianne Allard – Travelers Insurance, Kathleen Maguire – State Farm Insurance, Cathy Vollmer - Farmers Insurance, Julie Nelson – Farmers Insurance, Sandy Clark – ACE American Insurance, Duncan - GEICO, Chad Sailer – State Farm Insurance, Arielle Brath – Sentry Insurance, Bill Hinds – GEICO, Brenda Weir – State Farm Insurance, Gena Miller – Progressive Insurance, John Cruz – ISO, Paul Deforge – USAA, Kathy Hall – CHUB, Caroline Crinite – 21st Century, Jay Vitsorek – 21<sup>st</sup> Century, Ameriprise Representatives

**Nevada LIVE status updates:**

The Insurance Company User Guidelines and the response to the Guideline questions have been posted on the Nevada LIVE website for your review. Please review and submit any additional comments or questions, in writing, through the Nevada LIVE email address.

**Antique Vehicles:**

- Gerald Piechocki will call and discuss antique vehicles with Doreen.

**Motor Vehicle Information Technology (MVIT) updates:**

Mani – DMV: Our data resides in the mainframe. It is easier if we query the insurance company directly from the mainframe so we do not have to disturb the data and run it from different places. We are at a point where we are communicating with one insurance company but we are still having issues with the certificate. We are hoping to have our issues resolved in the next week or two. Once this is done we will move on with further development of the insurance redesign program.

**Question and Answer Period:**

Gerald Piechocki – Foremost:

- I see in the User Guide that you are stating the 550 format. Has anything changed as far as Nevada working with us on the 300 format?

Terri Carter – DMV:

- For the companies that have completed the 300 format, we will work with you individually.

Gerald Piechocki – Foremost:

- When we send the Book of Business is it going to include everything as we send now or is it NAIC, effective date, policy number and VIN.

Mani – DMV:

- We will require the Book of Business in the current format. Once the web services are up and running the insurance companies can match on their end based on the IICMVA model.

Marianne Allard – Travelers:

- If we switch from Group B to Group A in the future, will we have to resubmit the Book of Business.

Terri Carter – DMV:

- Yes.

Brenda Weir – State Farm:

- On page 4 of the Group A document the “file naming convention” does not indicate a V on the example. Is that a typo?

Mani – DMV: It is a typo. We will correct this.

Brenda Weir – State Farm:

- On page 3 you reference that you are following the 5-16-08 version of the guide, then on page 8 the XML schema version you indicate an “or” situation. My assumption is that it was going to be the later version.

Mani – DMV:

- Yes. Because some insurance companies still have the older version we still want to accommodate them. We will accept both schemas.

Brenda Weir – State Farm:

- On page 8 the Reason Code is (Default: BI). That is the original version. The second version is BIVER.

Mani – DMV:

- We will change it to BIVER.

Gina Miller – Progressive:

- The updates that were mentioned, will you post a corrected version?

Terri Carter – DMV:

- Yes. If you notice, we have a version number of 1.0 on the current document. We will change the version number as changes are made and post them on the web site.

Gina Miller – Progressive:

- You stated you will follow the IICMVA guidelines. Will you be sending any requests without the four mandatory data elements?

Mani – DMV: No

Cathy Vollmer – Farmers:

- On question 77, will the postcard process continue once web services are in place?

Doreen – DMV:

- The postcards are sent to the customers to verify coverage. If the web services are not being updated and we are unable to verify coverage, we will send the postcards to have the customers tell us who they are insured with.

Cathy Vollmer – Farmers:

- Will you still send them to the carrier as you are currently doing?

Doreen – DMV:

- If the carrier has web services, it will not be necessary. If the carrier is Group B or C, we will let the carrier know.

Cathy Vollmer – Farmers:

- Is this in the guide?

Terri Carter – DMV:

- No. This is an internal policy.

Cathy Vollmer – Farmers:

- Can we add this to the guide?

Doreen – DMV:

- We can add what the customer can expect from the process in the Guidelines.

Marianne Allard – Travelers:

- Under Group B, page 23 – The “No Activity to Report” appears to be a manual process. Can this be done electronically?

Mani – DMV:

- We do not know at this time if this can be done. If it can we will consider it.

Chad Sailer – State Farm:

- What are the triggers and events that would cause you to query more frequently than 60 days?

Terri Carter – DMV:

- Primary reason would be law enforcement inquiries.

Chad Sailer – State Farm:

- At what point would an officer in Nevada be able to query the system?

Mani – DMV:

- In Nevada, Public Safety and the DMV are two separate departments. Law enforcement sends queries and their application has direct access with the DMV application, which in turn will query the insurance company records. This is the way it is currently done and there will be no changes to this process.

- Do you have a date set that we can stay in Group B?

Terri Carter – DMV:

- We would like everyone to have web services by the end of 2010.

Gina Miller – Progressive:

- When do you plan on formalizing the User Requirements document?

Terri Carter – DMV:

- If we do not receive any additional comments or technical issues that need to be resolved, we will close the document at that time. We would like to close the document by the end of September or sooner if possible. It is important that you provide us with your comments and issues with the document as soon as possible.

**Next meeting:** August 26, 2009 10:00 a.m. Pacific Standard Time

**Please Note:**

Please check each agenda for the PIN code for teleconference calls as they change for each meeting.

**Action Items/Assignments**

Jerry at Foremost will contact Doreen on Antique Vehicle policies.

Mani will contact Cathy Vollmer to discuss the issue of cost for implementing bar codes on insurance cards.

**Adjournment: 10:30**

Recording:G:\Research & Development\Vehicle Programs\Nevada\_LIVE\Agendas and Minutes\Recording Nevada LIVE IICMVA Task force Teleconference 8\_12\_09DS400558.wav