



**Minutes of Nevada LIVE IICMVA Task Force Teleconference  
Held on April 7, 2010  
MVIT Conference Room**

**PRESENT:** Bernadette Nieto – DMV R&D, Doreen Rigsby – DMV – IVP, Terri Carter – DMV – R&D, Debby Howard – DMV – IVP, Allison Wall – DMV – CSD, Dennis White – DMV - MVIT, Elena Aherns – DOI, Andy McCool – DMV – R&D

**CONFERENCE CALL PARTICIPANTS:** Arielle Brath – Sentry, Mohan – Lexis/Nexis, John Cruz - ISO, Jerry Piechocki – Foremost, Shawn Higgins & Representatives – GEICO, Gina Miller – Progressive, Pam Drewery – ISO, Patty Connolly – California Casualty, Sandy Clark – Ace American, Kent Patterson – Shelter Insurance, Angela Miller – State Farm Insurance, Larry, Bill Schrader – American Family, Mark – Nationwide Insurance, Jeremy Johnson – American Family, Marianne Allard – Travelers Insurance

**Nevada LIVE status updates:**

Bernadette Nieto – DMV:

- Group C companies: We are still working on programming. We hope to have the user id's, passwords and link for the test site to you later this week. You will also be given instructions on how to use the site.
- Insurance Update website: The website has been updated with more instructions. The insurance companies can now go in as an agent and enter the full VIN, NAIC, and the customer's information to update the insurance information.
- We are still working on the web page for Group A companies where you will be able to enter data to confirm insurance coverage if you do not have six months of history on file. This will not be available until later this month or the beginning of May.

**Question and Answer Period:**

Mark – Nationwide:

- On error report 2 there are no descriptions for “no match” in the description area. I was wondering why that is?

Bernadette Nieto – DMV:

- We will be updating the descriptions for the error files 1 and 2 in the Group B guidelines.

Doreen Rigsby – DMV:

- If you put error file 1 along side of error file 2 can you find the same VIN and put together what the “no match” was?

Mark – Nationwide:

- Yes. We are pulling both reports.

Doreen Rigsby – DMV:

- Error file 2 was created for those that were previously using disks. We will check to see if there is anything missing.

Task Force Participant:

- Can I get a list of vehicles my company covered before the Book of Business was loaded?

Dennis White – DMV:

- DMV cannot create a list.

Task Force Participant:

- Can we get a schedule when DMV will ping?

Denis White – DMV:

- No, that is proprietary information.

Task Force Participant:

- What are the maximum number pings we can expect in one day?

Dennis White – DMV:

- DMV cannot give a maximum number; only the minimum number which could be all your policies checked once a day.

Larry:

- Do you have the ability to pass information between the commercial and personal systems to validate insurance?

Doreen Rigsby – DMV:

- If the vehicle is not registered as a business you need to make sure there is no “Y” indicator in order to find the registered owner. There are too many records for us to check both commercial and personal.

Arielle Brath – Sentry:

- There is a new email address on the guidelines which is a nvreporting address. Is this the email we are to use for questions rather than the Task Force email address?

Doreen Rigsby – DMV:

- Yes. We will be discontinuing the Task Force email address. The new address available in April for insurance company questions is [DMV\\_NV\\_Live\\_Reporting@dmv.nv.gov](mailto:DMV_NV_Live_Reporting@dmv.nv.gov).

Arielle Brath – Sentry:

- On the error report there are two error codes I didn't recognize. DU and IV, what do they mean?

Doreen Rigsby – DMV:

- IV is an editing error and DU is a duplicate error.

Task Force Participant:

- I am a Group B company, when we are not renewing a policy, do we have to send in a Terminate transaction?

Dennis White – DMV:

- No, the record will show expired after the termination date occurs.

**Final meeting:** April 21, 2010 10:00 a.m. Pacific Standard Time

**Please Note:**

Please check each agenda for the PIN code for teleconference calls as they change for each meeting.

**Adjournment: 10:50**

Recording:G:\Research & Development\Vehicle Programs\Nevada\_LIVE\Agendas and Minutes\Recording Nevada LIVE IICMVA Task Force Teleconference 04\_07\_10DS400717.wav