



**Minutes of Nevada LIVE IICMVA Task Force Teleconference
Held on January 13, 2010
MVIT Conference Room**

PRESENT: Allison Wall – DMV IVP, Bernadette Nieto – DMV R&D, Mani – DMV MVIT, Terri Carter – DMV - R&D, Martha Barnes – DMV – CSD, Elena Aherns – DOI, Doreen Rigsby – DMV – CSD IVP, Katie Bryant – DMV IVP, GiGi Cox – DMV IVP, Jim Link - DoIT

CONFERENCE CALL PARTICIPANTS: Brad Deluka & Representatives – Horace Mann, Jay Vitsorek – 21st Century Insurance, Caroline Crinite – 21st Century Insurance, Marianne Allard – Travelers Insurance, Tony Rodriquez & Representatives – Amica Mutual, Arielle Brath – Sentry, Shawn Higgins – GEICO, Duncan – GEICO, Kristen Martin – Progressive Insurance, Chris – Progressive Insurance, Becky Ryan - GMAC, Julie Nelson – Farmers Insurance, Cathy Vollmer – Farmers Insurance, Kent Patterson – Shelter Insurance, Tina Kefalas – CHUB, Kathy Hall – CHUB, Joan – CHUB, Jerry Piechocki – Foremost, Mohan – Lexis Nexis, Chad Sailer – State Farm Insurance, John Cruz – ISO, Michele Hendy – IVANS, Laura Gore – Coast National, Patty Connolly – California Casualty, John Key – Ameriprise, Dino Losacco – Allstate, Sandy Clark – ACE American, Bill Schrader – American Family Insurance, Doug – American Family Insurance, Jeremy Johnson – American Family Insurance, Janet – American Family Insurance, Christy Cox & Representatives – Nationwide, Steve – Amica, Paul DeForge – USAA, Ryan Krueger – USAA, Doug Traeger – USAA, Vincent Carbone – PMA, Trish – PMA, Craig Martinelli

Nevada LIVE status updates:

Bernadette Nieto – DMV:

➤ **Delay for Web Reporting Methods**

The new implementation date for Nevada LIVE has been delayed until March 15, 2010. The delay is a result of the need to complete the Web Service certificate installation and testing. DMV is working diligently to resolve this issue, and needs time to complete additional programming.

There will be no changes to the current reporting processes (tapes, cartridges, or discs) or beginning February 1, 2010, you may submit records using Secure FTP. Reports are due once a month as they are in the current program. If you have further questions, please contact us by e-mail at [DMV NV Live Task Force@dmv.nv.gov](mailto:DMV_NV_Live_Task_Force@dmv.nv.gov).

As your company submits all of the required documentation, your IT Contact listed on the Administrative Authorization form will be directed to begin testing. All testing must be completed by March 5, 2010.

The submission of all ACTIVE liability insurance records (book of business) will be scheduled during the week of March 8, 2010. The schedule will be posted on the Nevada LIVE website within the next week. The file must be production data and no older than March 5, 2010.

Thank you for your cooperation and understanding as this project moves forward.

This notice will be posted on our Nevada LIVE web site today.

Question and Answer Period:

Task Force Participant:

- The Book of Business must be dated March 5, 2010, is that correct?

Bernadette Nieto – DMV:

- That is correct.

Task Force Participant:

- So we will start sending the Book of Business after March 5th?

Bernadette Nieto – DMV:

- Correct. We will post a schedule on the web site of the date your company will submit the Book of Business. The Books of Business will all be done the week of March 8th.

Jeremy Johnson – American Family:

- Just for clarification, when you say the Book of Business can be no older than March 5th are you referring to the reporting period or the effective date on the record?

Bernadette Nieto – DMV:

- It would be all of your active policies that are on your database. You can't extract the data any earlier than March 5th.

Jeremy Johnson – American Family:

- In the header record the reporting period can't be older than March 5th, but if a vehicle has been on that policy before March 5th the effective date on that individual vehicle can be prior to March 5th, correct?

Bernadette Nieto – DMV:

- Correct.

Mani – DMV:

- What we want is the most recent information. We don't want the insurance company to run a Book of Business on February 1st and then send it to us during the week of March 5th and the data is already a month and half old.

Ameriprise Representative:

- So if we are ready to start SFTP on February 1st we don't need to submit the Book of Business until March 8th?

Bernadette Nieto – DMV:

- Correct. The date for your company to submit the Book of Business will be on the schedule, but you will be able to submit your current monthly reports using SFTP.

Kristen – Progressive:

- Since the State is waiting to elevate, the insurance carriers can continue to report the way they do today until we're scheduled to elevate, correct?

Bernadette Nieto – DMV:

- Correct. On February 1st you can continue to submit your tapes, cartridges, discs, or by SFTP. On March 5th we will no longer process any of the current media. We will move forward with the new reporting on March 15th.

Vince Carbone – PMA:

- When will the testing be conducted for Group C?

Mani – DMV:

- The first week of February.

Bernadette Nieto – DMV:

- Our IVP staff will contact the IT contact on the Administrative Authorization Form when we are ready to start testing with your company.

Mohan – Lexis/Nexis:

- When you talk about testing, that includes the batch files for SFTP and web services, is that correct?

Mani – DMV:

- Yes.

Mohan – Lexis/Nexis:

- Do you have a plan of publishing the testing schedule?

Bernadette Nieto – DMV:

- We are not publishing a schedule for the testing. As we get all of your documentation, we will give you a user ID and password. That is when you will be instructed to begin your testing. All of the testing will be completed by March 5th.

Vince Carbone – PMA:

- We will be Group C and we insure commercial vehicles. According to the manual it states we need to input the insured's name and the registered owner. If they are one in the same do we put two records or just one record.

Bernadette Nieto – DMV:

- It would be one record. We are going to be matching the registered owner's name to the insured name. If the name is not the same as the vehicle is registered it is not going to link.

Vince Carbone – PMA:

- Will you also utilize the FEIN number for matching?

Bernadette Nieto – DMV:

- Yes.

Vince Carbone – PMA:

- What about variations in names?

Mani – DMV:

- We have phonetic software. For minor variations it will match it.

Jerry Piechocki – Foremost Insurance:

- Will you please go over the matching criteria again? This is for Group A companies.

Mani – DMV:

- For Group A companies the insurance company is doing the matching. What you match to is up to you. You will tell us if you have the record or not.

Mohan - Lexis/Nexis:

- On the full Book of Business are you doing the matching?

Mani – DMV:

- On the full Book of Business we are matching using the phonetic software for the names. We have run tests with two insurance companies with 500,000 records and based on the matching criteria we have a 94% matching rate.

Mohan – Lexis/Nexis:

- What is your expectation on the unmatched data?

Mani – DMV:

- We will send it back to the insurance company and if it can be corrected we want the corrections sent back at a later date.

Doreen Rigsby – DMV:

- If we don't receive the corrections the customer will receive a post card. We hope the insurance company is proactive and will get us the second Book of Business with the corrections so we don't have to go the customers.

Vince Carbone - PMA:

- Could you explain the no activity report for Group C? We are not sure we understand the process.

Bernadette Nieto – DMV:

- For Group C you will log into our website with your NAIC and we are either going to have you submit an empty file or click a button that indicates no activity. We will let you know what process we decide on.

Progressive Insurance Representative:

- Progressive has multiple NAIC codes. Do you want 10 confirmed and 10 unconfirmed or do you want 10 for each NAIC or just for a few NAIC's?

Mani – DMV:

- For testing to go well, it would be better if we received 10 per each NAIC.

Task Force Participant:

- On page 8 of the guide for Group C there is nothing that indicates the vehicle effective date, just a policy effective date.

DMV:

- For clarification we will re-word the guide to reflect vehicle effective date.

Steve – Amica:

- I don't see any certificates for web services from the Department of Motor Vehicles. Shouldn't they be there now?

Mani – DMV:

- The certificate has been there for the last few weeks. It is in a common folder as indicated on the form.

Steve – Amica:

- Our certificate is issued from our own certificate server, is that going to be an issue?

Jim Link - DoIT:

- It would be preferable to have it come from a trusted certificate provider.

Mani – DMV:

- We will schedule a conference call with Amica to discuss this issue.

Bernadette Nieto – DMV:

Important Reminder: We still have quite a few insurance companies that have not submitted their forms that are required for connectivity. If you don't get the forms submitted we cannot test with you. Please submit the forms as soon as possible.

Next meeting: January 27, 2010 10:00 a.m. Pacific Standard Time

Please Note:

Please check each agenda for the PIN code for teleconference calls as they change for each meeting.

Adjournment: 11:00

Recording:G:\Research & Development\Vehicle Programs\Nevada_LIVE\Agendas and Minutes\Recording Nevada LIVE IICMVA Task Force Teleconference 01_13_10DS400654.wav