



**Minutes of Nevada LIVE IICMVA Task Force Teleconference  
Held on December 16, 2009  
MVIT Conference Room**

**PRESENT:** Allison Wall – DMV IVP, Bernadette Nieto – DMV R&D, Sondra Baker – DMV MVIT, Terri Carter – DMV - R&D, Andy McCool – DMV R&D, Martha Barnes – DMV – CSD, Elena Aherns - DOI

**CONFERENCE CALL PARTICIPANTS:** Cathy Vollmer – Farmers Insurance, John Cruz – ISO, Steve Eddy – Permanent General Insurance, Vince Baker – Permanent General Insurance, John Key – Ameriprise Insurance, Kathy Moorhouse – Horace Mann, Brad Deluka – Horace Mann, Joanne Ripper – Horace Mann, Jay Vitsorek – 21<sup>st</sup> Century Insurance, Jerry Piechocki – Foremost, Chad Sailer – State Farm Insurance, Brenda Weirs – State Farm Insurance, Marianne Allard – Travelers Insurance, Bill Schrader – American Family Insurance, Tony Rodriguez & Representatives – Amica Mutual, Angela Miller – State Farm, Pam Drewery – ISO, Mohan – Lexis Nexis, Mark – Nationwide, Arielle Brath – Sentry, Kay Lockhart, Shawn Higgins – GEICO, Bill Hinds – GEICO, James – 21<sup>st</sup> Century, Lisa – American Family Insurance, Kristen – Progressive Insurance, Paul Deforge – USAA

**Nevada LIVE status updates:**

Bernadette Nieto – DMV:

- **Regulations:** Our regulations are still being reviewed by the Legislative Counsel Bureau.
- **Group A Testing and Implementation:** We will publish a schedule in January on when we will contact and test with the insurance companies. The schedule will also include Group B and Group C companies.

Elena Aherns – Division of Insurance:

- **Back Dating Policy Changes:** Generally, a policy cannot be back dated before the policy inception date or before the purchase of a vehicle. There are exceptions to this such as a mistake by the insurer or their representative. A few examples of this are: If there is a non-sufficient notice of cancellation or non renewal or an agent fails to remit a premium, or something that is beyond the control of the consumer. A mistake by the insurer would be an exception to the rule, it is not the practice. Back dating is not allowed. Another factor to keep in mind would be these circumstances would almost always apply to an existing insurer.

Bernadette Nieto – DMV:

- **Contingency Plan for Group A:** If something should occur where we could not move forward on February 1, 2009 with Group A, then the fall back plan would be to report under Group B SFTP files. If our web services are not available by February 1 you will submit your monthly update reports SFTP until web services are available on the DMV side. If the DMV is ready and the insurance company is not ready for Group A, you will report under Group B and submit update reports weekly. The Book of Business will be submitted one time only.
- **Error Report Format:** Because of the feedback from the conference in Reno, we have decided to return two error files because so many companies want the error files in the 550 format. The User Guides will be updated and published on the web by the end of the week.

**Motor Vehicle Information Technology (MVIT) updates:**

Sondra Baker – DMV:

- We have automated our SFTP process. We are constantly polling to see if files have come into the folders. They are automatically transferred to the mainframe and run through the system and the two error reports are put back into the output folder for the insurance company to pick up. An email is automatically sent to both the insurance company and to certain internal entities to tell you if it processed successfully or if there was an error encountered.

### **Question and Answer Period:**

Kristen – Progressive Insurance:

- Will the testing include the Book of Business?

Bernadette Nieto – DMV:

- The testing will include the Book of Business and the error file.

John Cruz – ISO:

- What is the turn around time that we will receive the error file back in the testing phase?

Sondra Baker – DMV:

- They will run on the weekends.

Kristen – Progressive Insurance:

- If the DMV is not ready to go on February 1<sup>st</sup> but the insurance company is, would there be an option where we can continue the process of sending tapes instead of developing a new process?

Bernadette Nieto – DMV:

- Yes. You can continue to send monthly the way you do now.

Task Force Participant:

- Where do we pick up the SSH form?

Bernadette Nieto – DMV:

- After we receive the Administrative Authorization Form our IVP group will send the SSH form to the IT contact you have listed on the Administrative Authorization Form.

Doreen Rigsby – DMV:

- We still have companies that have not submitted the Administrative Authorization Form. In some cases the Administrator is telling us their internal IT person but they are contracting out so we need both the internal IT person and the contracted IT person.

Task Force Participant:

- If we report a cancellation and the customer comes in today and clears it up, I would have the opportunity to send a SFTP file daily if I wanted to, correct?

Doreen Rigsby – DMV:

- Yes.

**Next meeting:** December 30, 2009 10:00 a.m. Pacific Standard Time

### **Please Note:**

Please check each agenda for the PIN code for teleconference calls as they change for each meeting.

### **Adjournment: 10:45**

Recording:G:\Research & Development\Vehicle Programs\Nevada\_LIVE\Agendas and Minutes\Recording Nevada LIVE IICMVA Task force Teleconference 12\_16\_09DS400638.wav