



**Minutes of Nevada LIVE IICMVA Task Force Teleconference
Held on February 10, 2010
MVIT Conference Room**

PRESENT: Bernadette Nieto – DMV R&D, Mani – DMV MVIT, Elena Aherns – DOI, Martha Barnes – DMV – CSD, Gigi Cox – DMV – IVP, Debra Howard – DMV - IVP

CONFERENCE CALL PARTICIPANTS: Tony Rodriguez & Representatives – Amica Mutual, Arielle Brath – Sentry, Tina Kefalas – CHUB, Mohan – Lexis/Nexis, John Cruz – ISO, Bill Schrader – Jeremy Johnson & Representative - American Family Insurance, Christy Cox & Cathy Vollmer – Nationwide Insurance, Hartford Representatives, Vince Carbone – CMA, Cathie Morehouse and Representatives – Horace Mann, Becky Ryan – GMAC, Gena Miller – Progressive, John Key – Ameriprise, Paul DeForge – USAA, Enrique Reyna – USAA, Duncan & GEICO Representatives, Marianne Allard – Travelers, Jerry Piechocki – Foremost, Brad Deluka & Representatives – Horace Mann, Kathie Hall – CHUB, Kent Patterson – Shelter Insurance, Diana – Progressive, Colorado Insurance Representative, Badger Mutual Representative, California Casualty Representative, Craig Martinelli – CSA Insurance Group, Julie Nelson & Representatives – Farmers Insurance, Ivans Representative

Nevada LIVE status updates:

Bernadette Nieto – DMV:

- Last week the DMV started requiring the evidence of insurance card for registration transactions. We quickly learned that company insurance cards are all very different. We changed from what is acceptable and what is not acceptable.
- The regulation hearing has been scheduled for March 9th at 12:45 p.m. It will be located at LCB in Carson City and videoconferenced to the Sawyer Building in Las Vegas. The notice is posted at the DMV offices and area libraries and also on the web. Everyone is welcome to attend the hearing or if you would like you may submit written comments or questions to Bernadette Nieto at bnieto@dmv.nv.gov

Motor Vehicle Information Technology (MVIT) Updates:

Mani – DMV:

- We are testing with Group A insurance companies and making progress. We still have not received all required forms from some Group A insurance companies. If we do not receive the forms we cannot test with you. We are on schedule with Group B companies. If you are a Group B company and we have successfully tested with your company we are now accepting SFTP.

Question and Answer Period:

Marianne Allard – Travelers:

- What are you considering successfully tested?

Mani – DMV:

- To send and receive the test file and make sure the test file is the same format that we expect. Once we've run the test we have an automated process that sends the file back to the insurance company then

the company is emailed back the file and it's ready to be picked up. If there are no format errors in test we will turn on the company in production for Group B.

Marianne Allard – Travelers:

- Is it just data errors in the file opposed to formatting errors?

Mani – DMV:

- We are just looking for the format. We are not actually applying these records to the database.

Marianne Allard – Travelers:

- Will we get an error file back?

Mani – DMV:

- Yes.

Marianne Allard – Travelers:

- Will we be notified if we are successful?

Mani – DMV:

- Yes. Debbie Howard or Katie Bryant will notify the company if the test was successful or not successful.

Jerry Piechocki – Foremost:

- On the SFTP site there is the INCERT and TESTCERT. What is the difference?

Mani – DMV:

- The IN folder is for the Book of Business or regular files that will be coming. After we process them we will put them back in the OUT folder. There is a third folder CERTIN that is for the insurance companies to drop their certificate; this is a subfolder for test and production. The subfolder test is to drop the test certificate and the subfolder production is to drop the production certificate.

Colorado Casualty Representative:

- Are you still matching on the name of the insured opposed to just the VIN?

Mani – DMV:

- We are matching on the name of the insured in addition to the VIN.

Jeremy Johnson – American Family Insurance:

- Could you clarify that unmatched data would have to be sent back in a second Book of Business?

Mani – DMV:

- Send only the corrections. For Group B it can be sent back on the update file. For Group A only, send the corrections. We do not need a second Book of Business.

Jeremy Johnson – American Family Insurance:

- Is there a 2 second time out threshold set on the web service call?

Mani – DMV:

- Yes, 2 seconds is the maximum time we will wait for a response.

Jeremy Johnson – American Family Insurance:

- If you get the timeout exception what is next?

Mani – DMV:

- We have a process that will notify us of the timeout and we will get in touch with the insurance company. If you give us an email address you will automatically be notified.

Duncan – GEICO:

- Our experience with other states is that 2 seconds is too stringent.

Mani – DMV:

- Based on testing with the insurance companies all were sub-second responses.

Martha Barnes – DMV:

- Everyone needs to understand this is a new process for us and we are going to monitor this and we'll make adjustments if needed.

Important Reminder: For Group A companies that have not given us your certificates we need them so we can start testing with you. You are required to have a certificate. The certificate guidelines are posted on our website. We still have insurance companies that have not submitted their forms required for connectivity. If you don't get the forms submitted we cannot test with you. Please submit the forms as soon as possible.

Next meeting: February 24, 2010 10:00 a.m. Pacific Standard Time

Please Note:

Please check each agenda for the PIN code for teleconference calls as they change for each meeting.

Adjournment: 11:00

Recording:G:\Research & Development\Vehicle Programs\Nevada_LIVE\Agendas and Minutes\Recording Nevada LIVE
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